

Everest Ski Lodge Cancellation Policy (COVID)

Everest Ski Lodge will provide a cancellation, change of dates, credit forward or full refund on all prepaid accommodation if:

- You or a family member (or travelling companion) contract COVID 19 and are unable to travel on your intended dates, OR
- The Mt Baw Baw resort is closed due to COVID 19, OR
- Government policies due to COVID 19 prevent you from travelling on your intended dates, OR
- Your transport is cancelled or disrupted due to COVID 19 preventing you from arriving in resort for your travel dates.

If your circumstance meets any of the criteria listed above, please contact our booking officer to request a reservation change, or cancellation/refund. (bookings@everestlodge.com.au)